Using the Insights Dashboard in Agilent CrossLab Connect

Introduction

This user guide reviews the Insights Dashboard in Agilent CrossLab Connect. This dashboard is the landing page that a user sees when logging in, which enables users to quickly see summarized metrics across their Agilent CrossLab Connect applications in a centralized location. These metrics are displayed through Insight tiles to help laboratory operations managers take action more quickly. From each Insight tile, users can navigate to other applications to view additional details and follow up on items requiring attention. This allows laboratory operations managers to have a streamlined approach to triage needs within the lab.

Accessing the Insights Dashboard

After logging into CrossLab Connect, you will be directed to a landing page containing the Insights Dashboard (Figure 1), which will display the available Insight tiles.
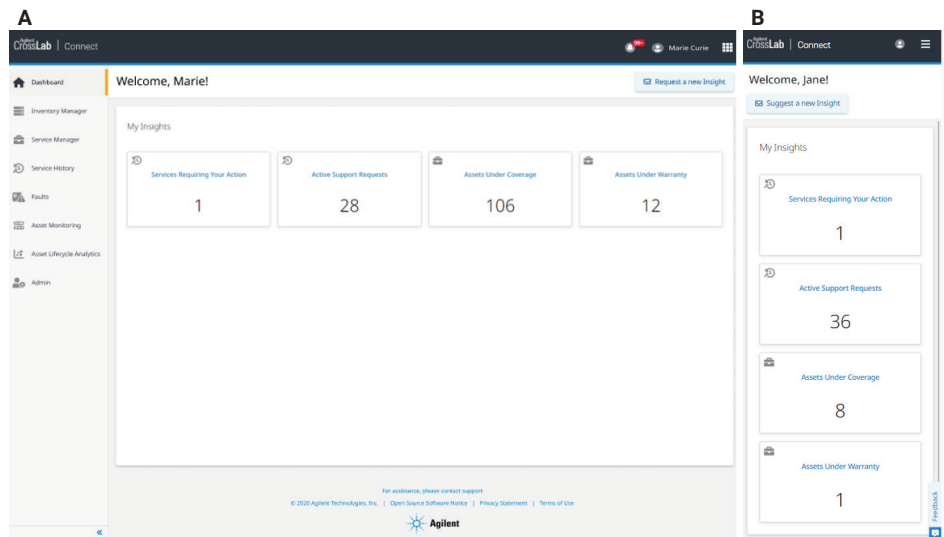

Figure 1. The Insights Dashboard for web users (A) and mobile users (B).

If you do not have appropriate permissions, the tiles will display a "0" value (Figure 2). If permissions are needed, please contact your administrator; more information can be found in the "Introduction to Using CrossLab Connect Guide" in the Agilent Community.
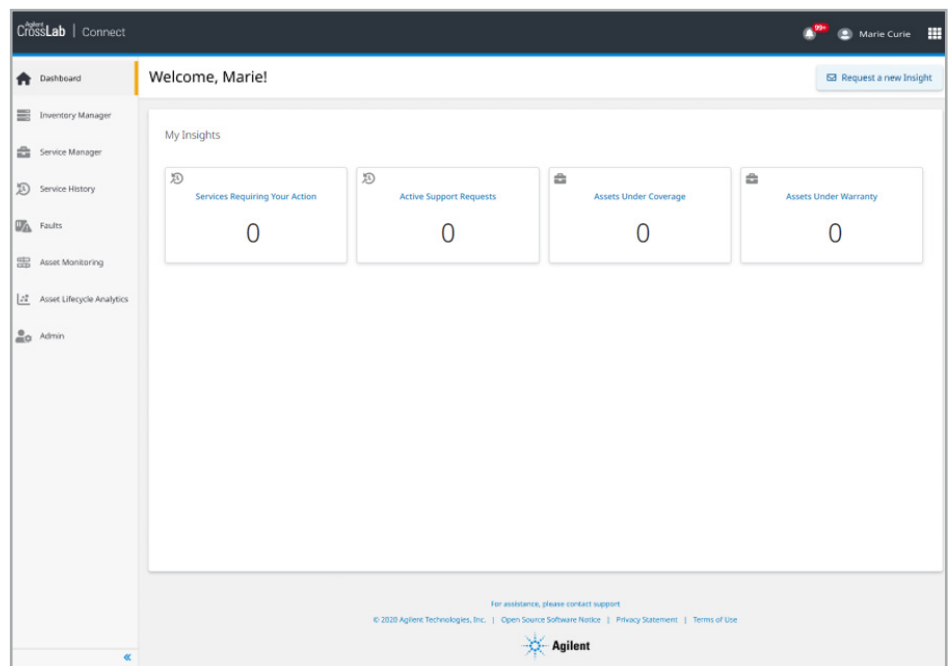

Figure 2. Insight tiles when the user does not have asset permissions.

Viewing additional Insight details

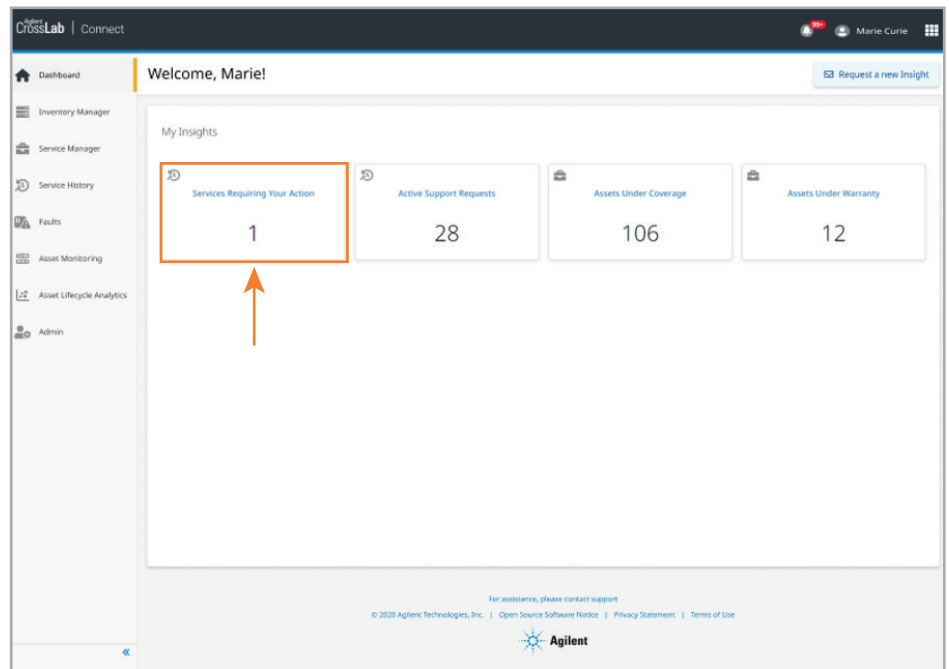To view details about an Insight, click the **Insight tile** (Figure 3) from the Insights Dashboard.

Figure 3. The Insight tiles on the Insights Dashboard.

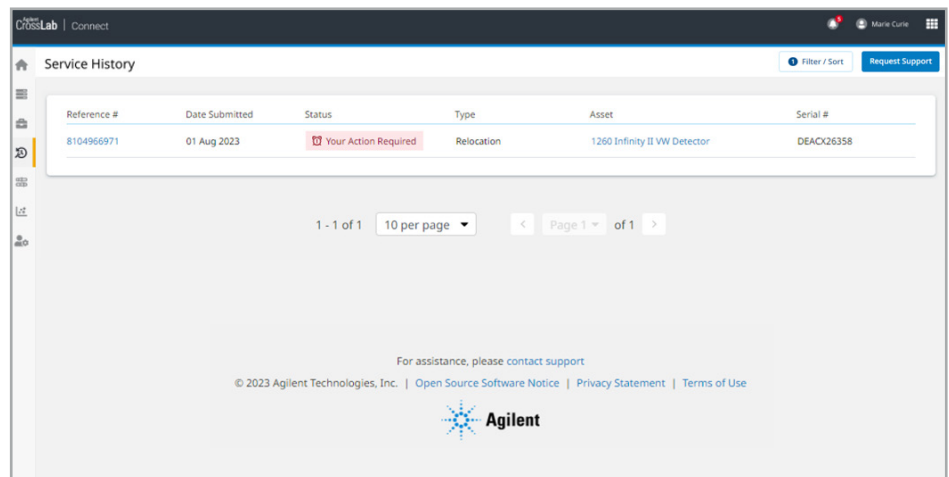You are brought to the application displaying additional details (Figure 4).

Figure 4. Filtered Service History list.

Returning to the Insights Dashboard

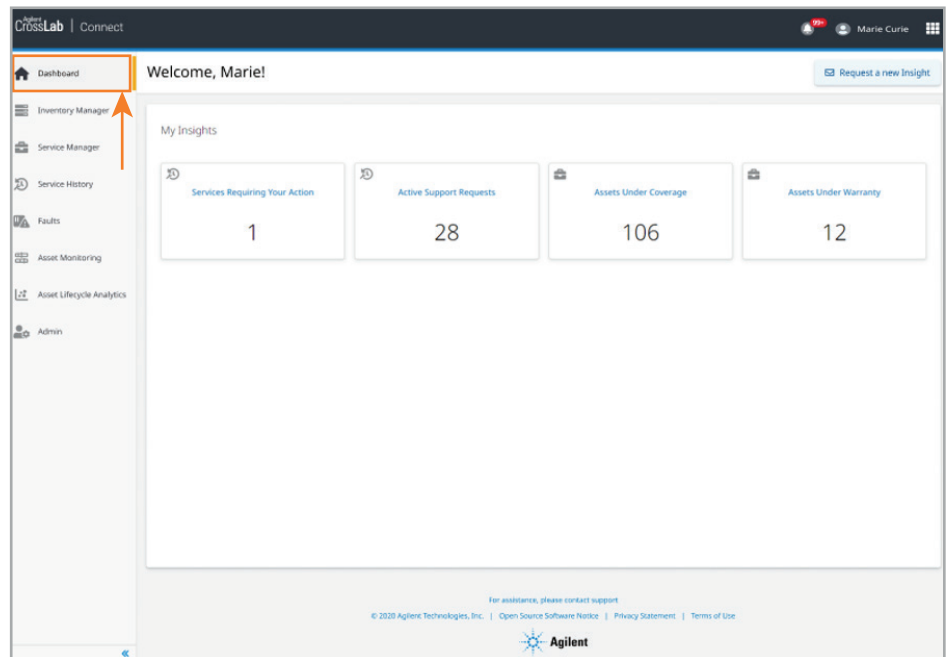Click the **Dashboard icon** in the left panel (Figure 5) to return to the Insights Dashboard.

Figure 5. Insights Dashboard icon from the application page.

Submit a new Insight Suggestion

Tell us what Insights you want to see.

Click the **Request a new Insight** button in the upper right corner of the page banner (Figure 6) to open a prepopulated email (Figure 7). Complete the email with your suggested Insight, description, and additional details.
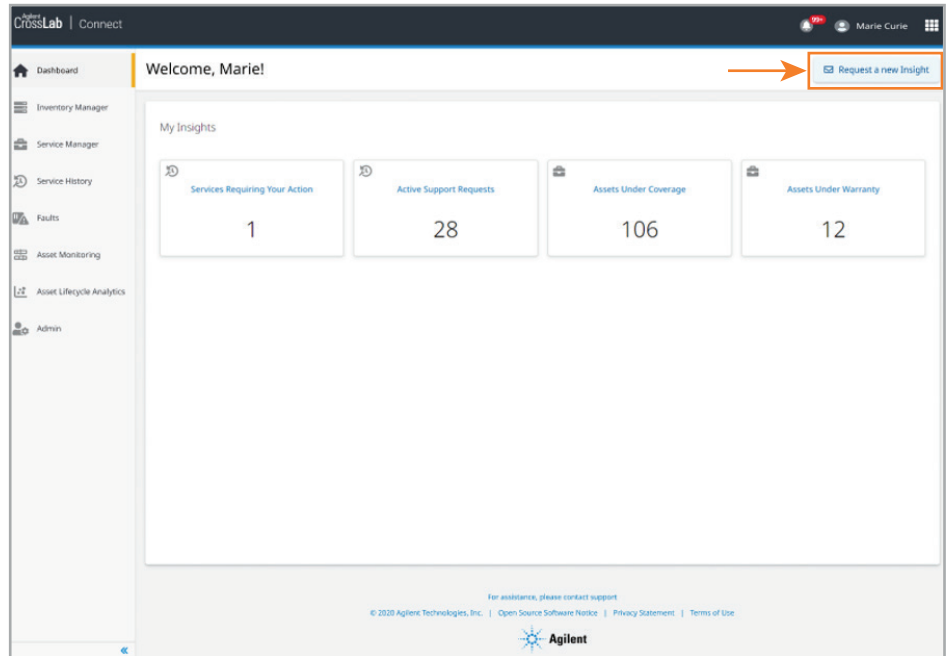

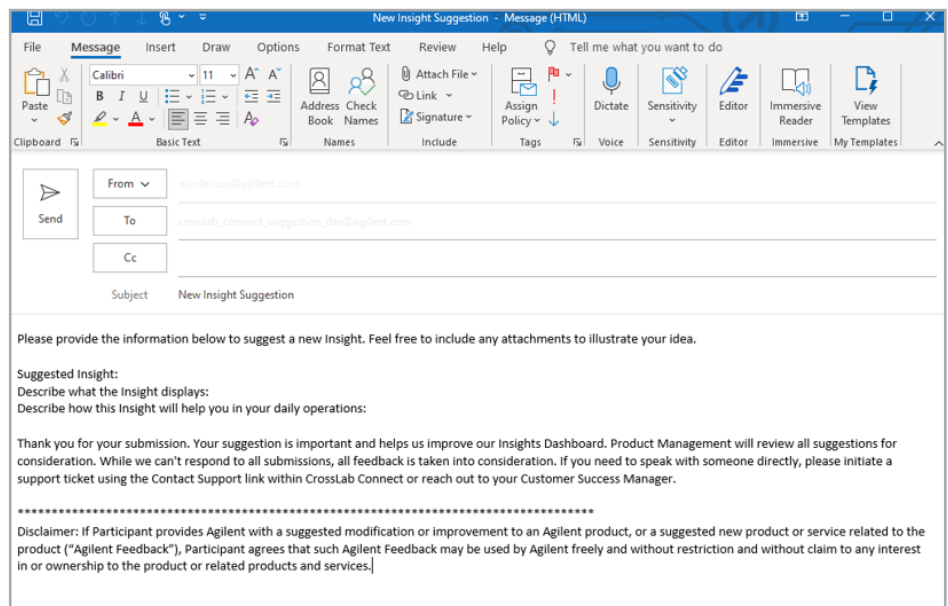**Figure 6.** Suggest a new Insight button.

Figure 7. New Insight Suggestion email.

Submit a ticket to CrossLab Support

For questions or issues encountered, use the contact support link on the bottom of the page (Figure 8) to request assistance.
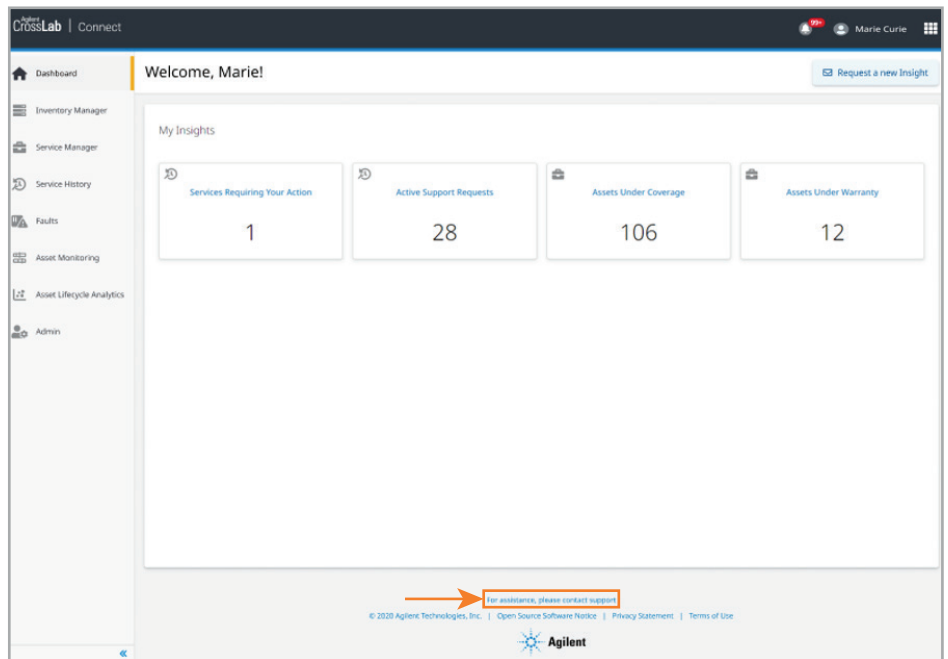

Figure 8. Contact Support link.

You may also email **crosslab.support@agilent.com** for assistance.

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Trusted Answers