

# Service Note - 2100 EXPERT SOFTWARE-013

Update Matrix for “Error 5” occurred August 2019

Download Microsoft Updates here: <http://www.catalog.update.microsoft.com/home.aspx>

	Windows Updates that caused “Error 5” in 2100 Expert Software	Respective Microsoft Update that contains fix
<b>Windows 7 Service Pack 1</b>	<ul style="list-style-type: none"><li>o KB4512486 (Security Only update included in below cumulative version) <a href="https://support.microsoft.com/en-us/help/4512486/windows-7-update-kb4512486">https://support.microsoft.com/en-us/help/4512486/windows-7-update-kb4512486</a></li><li>o KB4512506 <a href="https://support.microsoft.com/en-us/help/4512506/windows-7-update-kb4512506">https://support.microsoft.com/en-us/help/4512506/windows-7-update-kb4512506</a></li></ul>	<p>KB4517297 This issue is resolved in <a href="#">KB4517297</a>, which is an optional update. It is now available on Microsoft Update Catalog and Windows Server Update Services (WSUS).</p> <p>This <b>non-security</b> update for Windows 7 SP1 and Windows Server 2008 R2 SP1 includes the quality improvements from <a href="#">KB4512486</a> (released August 16, 2019), in addition to fixes.</p>
<b>Windows 10 Build 1511</b>	KB4512497 <a href="https://support.microsoft.com/en-us/help/4512497/windows-10-update-kb4512497">https://support.microsoft.com/en-us/help/4512497/windows-10-update-kb4512497</a>	KB4517276 This issue is resolved in <a href="#">KB4517276</a> , which is an optional update.
<b>Windows 10 Version 1607</b>	KB4512517 <a href="https://support.microsoft.com/en-us/help/4512517/windows-10-update-kb4512517">https://support.microsoft.com/en-us/help/4512517/windows-10-update-kb4512517</a>	KB4512495 This issue is resolved in <a href="#">KB4512495</a> , which is an optional update.
<b>Windows 10 Version 1703</b>	KB4512507 <a href="https://support.microsoft.com/en-us/help/4512507/windows-10-update-kb4512507">https://support.microsoft.com/en-us/help/4512507/windows-10-update-kb4512507</a>	KB4512474 This issue is resolved in <a href="#">KB4512474</a> , which is an optional update.
<b>Windows 10 Version 1709</b>	KB4512516 <a href="https://support.microsoft.com/en-us/help/4512516">https://support.microsoft.com/en-us/help/4512516</a>	KB4512494 This issue is resolved in <a href="#">KB4512494</a> , which is an optional update.
<b>Windows 10 Version 1803</b>	KB4512501 <a href="https://support.microsoft.com/en-us/help/4512501/windows-10-update-kb4512501">https://support.microsoft.com/en-us/help/4512501/windows-10-update-kb4512501</a>	KB4512509 This issue is resolved in <a href="#">KB4512509</a> , which is an optional update.
<b>Windows 10 Version 1809</b>	KB4511553 <a href="https://support.microsoft.com/en-us/help/4511553/windows-10-update-kb4511553">https://support.microsoft.com/en-us/help/4511553/windows-10-update-kb4511553</a>	KB4512534 This issue is resolved in <a href="#">KB4512534</a> , which is an optional update.
<b>Windows 10 Version 1903</b>	KB4512508 <a href="https://support.microsoft.com/en-us/help/4512508/windows-10-update-kb4512508">https://support.microsoft.com/en-us/help/4512508/windows-10-update-kb4512508</a>	KB4512941 This issue is resolved in <a href="#">KB4512941</a> , which is an optional update.

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2100 Expert Software example error messages related to Windows Updates released August 2019.

